2026 Green & Black Badge Holder Ticket Policy & Procedures

You will receive a Green or Black sticker on the back of your Festival badge which corresponds to the ticket policy outlined below.

This information can also be accessed by scanning the QR code on the back of your Festival badge or by visiting **https://spoletousa.org/2026staff**

Green and Black Badge Ticket Policy:

- All audience members and badge holders MUST have a ticket. A badge alone will not allow entry to performances.
- Green & Black Badge holders are allotted **2 complimentary tickets per eligible performance.**
- All complimentary Green & Black Badge ticketing is based on availability and may be limited.
- A list of performances with advance and/or in-person availability can be found online: https://spoletousa.org/2026staff/
- Tickets for performances with advance availability must be reserved online with promo code: **STAFFBADGE2026**, by following the instructions provided.
- ONLY performances that list in person availability will have tickets available at the venue box office.
    - In-person ticket availability will be limited.
        - You must present your Festival Badge to claim tickets in-person.
    - Tickets will be distributed on a first-come, first-served basis, while supplies last.
    - Tickets for future performances may not be reserved at the venue box office.
    - Spoleto patrons take priority over staff and volunteers at the box office. You may be asked to wait until all patrons are helped before your comps are processed.

PLEASE NOTE: A Clear Bag Policy will be in effect for all venues.

- Any bag larger than a 4.5” x 6.5” clutch must be clear.
- Bags larger than 12” x 6” x 12” are not permitted inside performance venues.
- Before entering a performance or event, you will be subject to a search of your person, your items, and/or metal-detector wanding.

Please visit spoletousa.org/security to read the full safety and security policy.

For performances with limited or no badge availability you may purchase tickets with the 15% Friends & Family discount online, by phone, or by visiting the ticket kiosk.

Online: Select the STANDARD price and the Friends & Family discount will automatically apply on the shopping cart.

By Phone: Mention the Friends & Family discount to the ticket agent.

At the Kiosk: Mention the Friends & Family discount to the ticket agent and show your badge.

Box Office Call Center:
843.579.3100
M-F 10am-4pm
Daily beginning May 19

Ticket Kiosk:
The Charleston Visitors Center
375 Meeting St.
10am-4pm Daily, beginning May 19

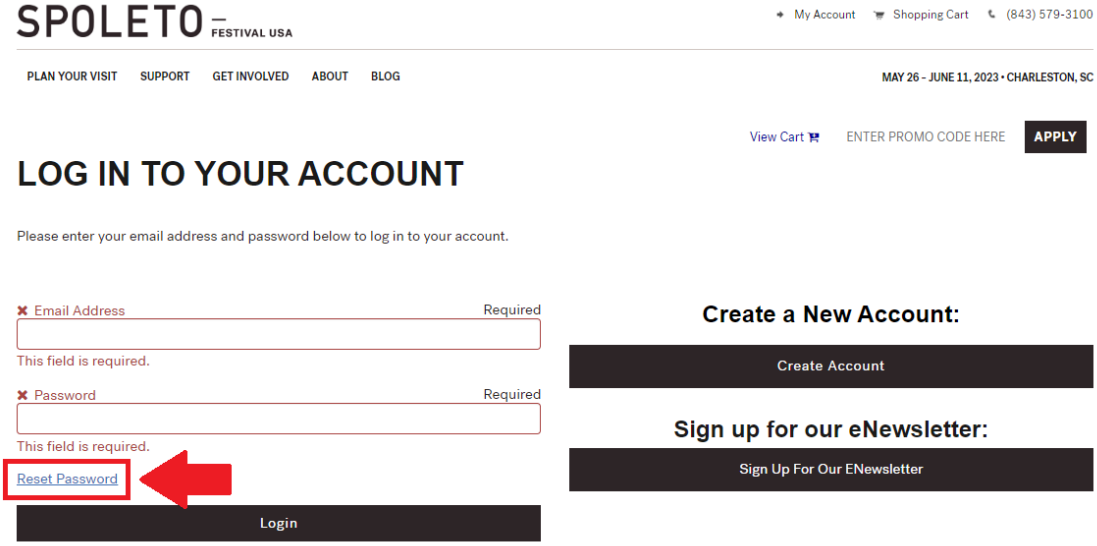
Redeeming Green & Black Badge Comp Tickets Online

1. Check https://spoletousa.org/2026staff/ for performance availability.

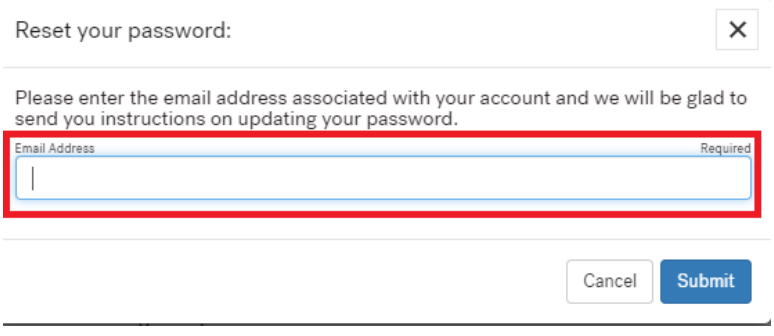
2. A spoletousa.org account has been created for you. The first time you log-in you must reset your password to gain access. **Use the email address that received these instructions as your username.**
   To reset your password, go to spoletousa.org and click "My Account" at the top right of the screen (for computer) or top left for cell phone/tablet.



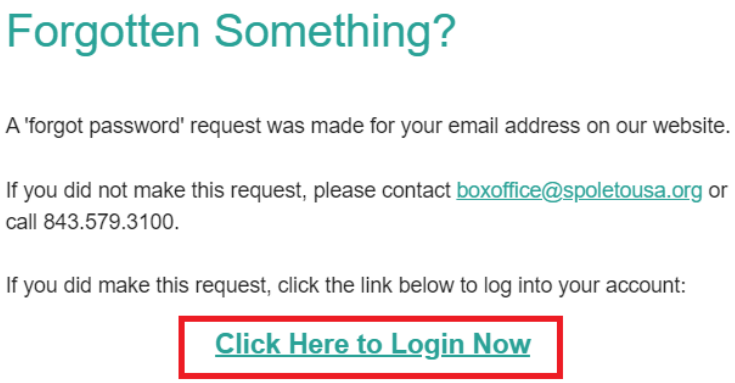
3. Click “Reset Password”



4. Enter your email address in the pop-up window and click Submit.



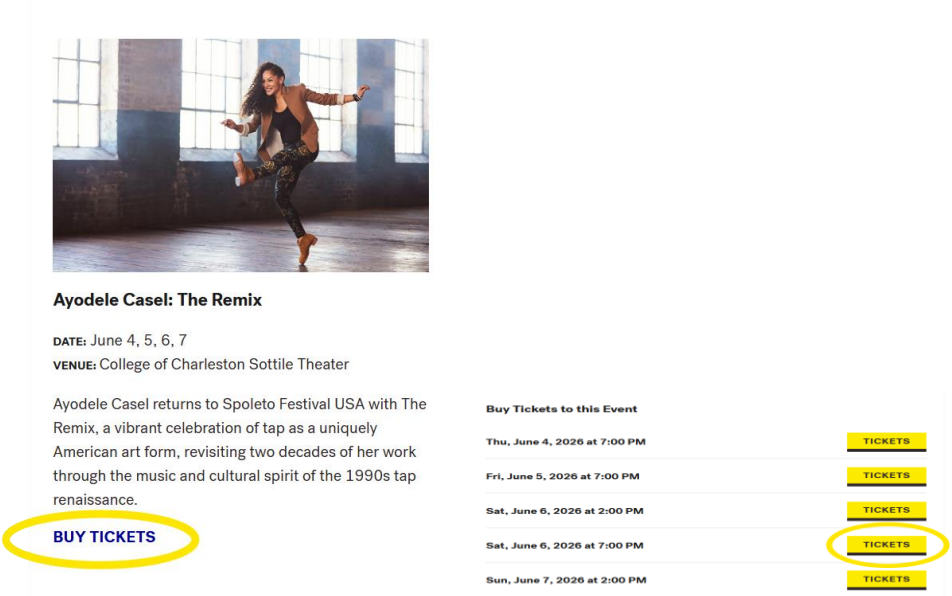
5. You will receive an email from boxoffice@spoletousa.org that looks like the image below. Click the text that says, “Click Here to Login Now” and follow the instructions to reset your password.



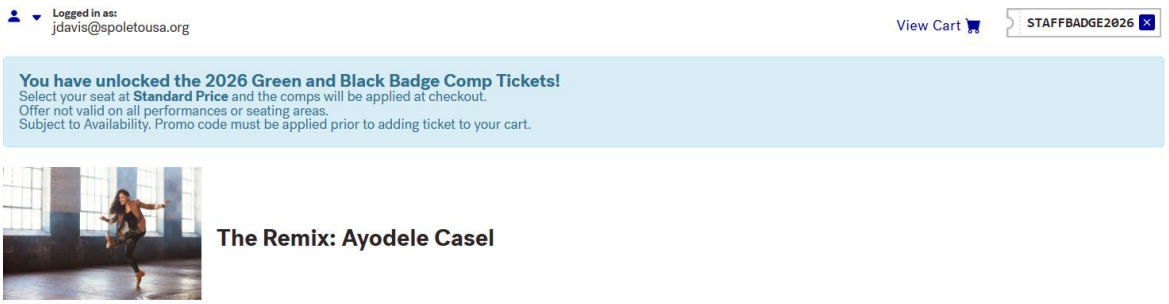
You only need to reset your password the first time you login!

(Unless you forget your password later)

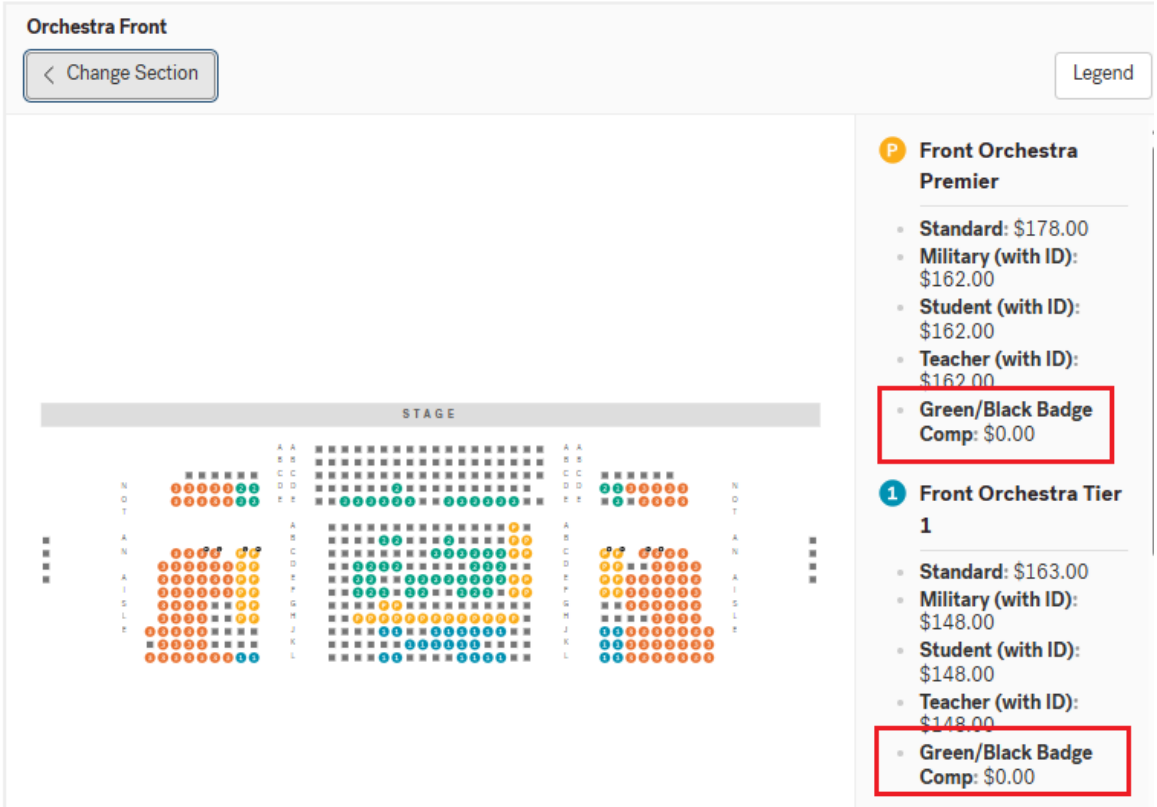
6. Navigate to the performance(s) you wish to reserve tickets to:



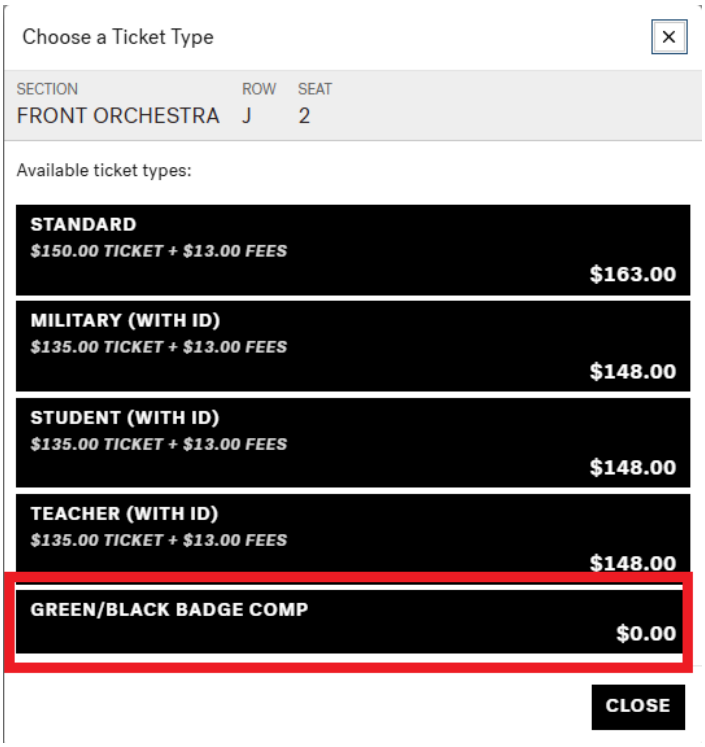
7. Enter the code **STAFFBADGE2026**. A message will appear letting you know you have successfully entered the code:



8. Click on a section of the seat map to open it and select seats; you will see a Green/Black Badge Comp Price type with a price of $0:

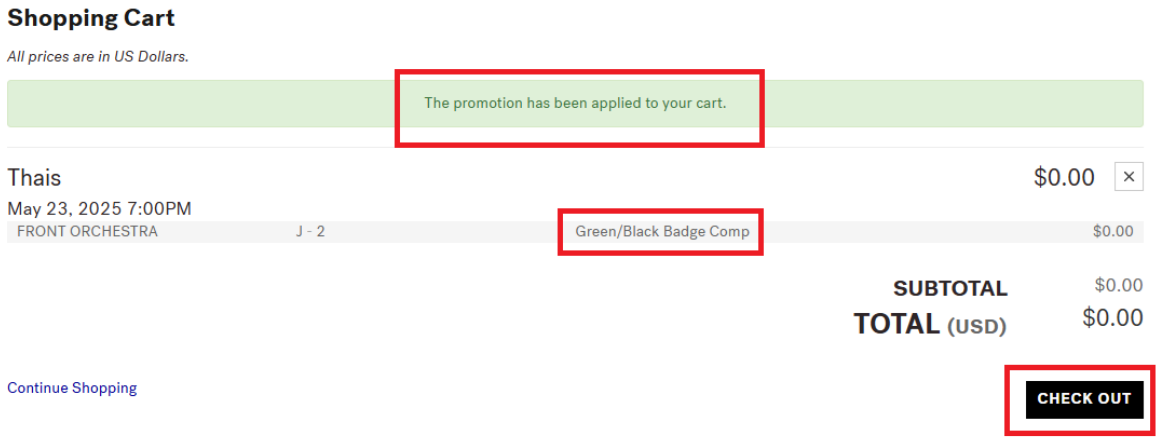


9. Click on the seat(s) that you want and choose the Green/Black Badge Comp price:



10. Once you have chosen your seats, click add to cart.

When you are finished adding tickets to the cart, click Check Out to complete the process – even if you only have comps in your cart.



Tickets will be sent to your Spoleto Ticket Wallet (mytickets.spoletousa.org). To login, use the same email address and password that you used to login to the Spoleto website.